

## Thank you for choosing Headland Technology

### Supported by an ever-expanding service department

Headland Technology currently has total of 54 OEM-certified and factory-trained service engineers providing support across Australia and New Zealand.

### Service first approach

Headland Technology is dedicated to providing our clients with comprehensive service throughout the entire life cycle of their technology. We go beyond simply installing the technology; our services also include breakdown support, spare parts, preventative maintenance, software applications, and more, to ensure that your manufacturing operations run as smoothly and efficiently as possible. With our commitment to providing the highest quality of service, you can trust that your technology needs are in good hands.

### Nationwide service support

We take pride in offering nationwide service support to our clients. Our team of expert engineers are always ready to assist you with any issues you may encounter.

For the quickest response to your service-related needs, please refer to the information below.

- Australia call [1300 138 285](tel:1300138285) or email [service@headland.com.au](mailto:service@headland.com.au)
- New Zealand call [0800 715 003](tel:0800715003) or email [service@headland.nz](mailto:service@headland.nz)

Get to know our dedicated Regional Service Managers below who will look after you. Each manager is responsible for a specific region and is dedicated to ensuring that your needs are met.

VIC/SA/TAS



Kevin Swartz

NSW/ACT



Ricci Jenkins

QLD/NT



Shellie Woodham

WA



Jacques Strauss

NZ



Ernest Palm

## Highlights of our service offerings

- Nationwide breakdown support via phone and onsite visits
- Comprehensive support across hardware and software
- Regular servicing & spare parts supply as part of our preventative maintenance agreements
- Quick turnaround delivery of spare parts
- OEM-certified and factory-trained engineers
- On-the-job training for hardware and software applications
- Relocation and finance options
- Unified 360° view of your account for highly responsive support

## Australia

### **VIC (Head Office & Showroom)**

95 Highbury Road  
Burwood, VIC, 3125

### **NSW (Office & Showroom)**

23-25 Muriel Ave  
Rydalmere, NSW, 2116

### **QLD (Office & Showroom)**

189 Wellington Road  
East Brisbane, QLD, 4169

### **WA (Office & Showroom)**

164 Balcatta Road  
Balcatta, WA, 6021

### **Spare Parts & Power Tools**

1300 138 285  
spareparts@headland.com.au

### **Sales, Service & Finance**

1300 138 285  
sales@headland.com.au  
service@headland.com.au  
accounts@headland.com.au

For breakdown support:  
customercare@headland.com.au

[www.headland.au](http://www.headland.au)

## New Zealand

### **Auckland (Head Office)**

Unit A, 20 Cain Road  
Penrose, Auckland, 1061

### **Spare Parts & Power Tools**

0800 715 003  
spareparts@headland.nz

### **Sales, Service & Breakdown Support**

0800 715 003  
service@headland.nz  
sales@headland.nz

[www.headland.nz](http://www.headland.nz)

# Headland.